

Have you lost your loan promissory notes? Did you attend another college or two before attending UNMC and you cannot remember the type of loan or the lender? Help is available.

**The National Student Loan Data System (NSLDS)** NSLDS maintains a central database of student aid for the US Department of Education. NSLDS allows you to access your Stafford Loan(s) and Perkins Loan(s) outstanding balances, loan statuses and disbursements. The Direct Loan Program, PELL Grant and other US Department of Education programs are also on file at the NSLDS website. Unfortunately for Dental and Pharmacy students, the Health Professions Student Loan (HPSL) is not tracked on NSLDS.

STEP 1: Go to <http://www.nsls.ed.gov>. Login using your FAFSA Pin number. If you do not have a pin number, follow Step 2.

STEP 2: Obtain a **Personal Identification Number (PIN)** from the **US Department of Education**. Your PIN serves as your electronic signature and provides access to your personal records with the US Department of Education systems. You can request a PIN via the NSLDS website by clicking on FAQ's which links you to the US Department of Education's *The PIN Web Site*. On *The PIN Web Site*, select *Apply for PIN*. Submit the required information. You will receive a *PIN Application Confirmation* response. Generally, it takes two to three business days after making your request to receive e-mail instructions on how to retrieve your PIN electronically or seven to ten days to receive your PIN via the US Postal Service. After you acquire your PIN, go to STEP 3.

STEP 3: Access NSLDS by going to <http://www.nsls.ed.gov>. On the NSLDS screen, click on *Financial Aid Review* and the *Gathering Your Information* screen will appear.

STEP 4: Read the privacy statement on this screen. If you agree, click *Accept* to continue the process of finding your loans. The *Confirming Your Identity* screen will appear after you click *Accept*.

STEP 5: Enter your PIN, Social Security number (SSN), the first two letters of your last name and your date of birth to confirm your identity. You can electronically sign documents, including your promissory note(s) and retrieve personal information. **Keep your PIN safe and secure.**

STEP 6: View the *FINANCIAL AID REVIEW* screen listing your Title I loans, including the loan amount, loan date, disbursed amount, cancelled amount, outstanding principle and outstanding interest reported to NSLDS by your lenders. If you have questions, you can call the US Department of Education at (800) 433-3243.

**The Federal Student Aid Information Center** To find out who your Stafford and/or Perkins lender(s) are, contact the **Federal Student Aid Information Center**.

STEP 1: Call (800) 433-3243. Listen to the telephone menu and select *Option Three: Borrower Loan Tracking Division*.

STEP 2: Access your lender history using your Social Security number, date of birth and any other identifying information requested of you.

**The National Student Clearinghouse (NSC)**

If you simply need to determine your Stafford Loan lender(s), you can log onto a *LoanLocator* on the NSC website <http://www.nslc.org>. The NSC is a non-profit association founded by lending institutions, educational

institutions, guarantors and other loan agencies to serve as a central repository and a single point of contact for enrollment status and related information.

STEP 1: Go to <http://www.nslc.org>, click on *Students*. The LoanLocator is on the Students page.

STEP 2: Click on the words *LoanLocator*, which will open the *Where are my Student Loans?* page. Enter your Social Security number and date of birth.

STEP 3: View the *Primary Loan Contacts* page listing the organizations that have reported to the NSC that they hold your loans.

### **Campus-Based Loans**

Your campus-based loans (Perkins, Nursing, and Health Professions Student Loans) are administered by the college(s) where you received the loan funds. For inquiries regarding these funds, email [Colleen Hawley](mailto:Colleen.Hawley) in the Loan Office or contact her at (402) 559-5832.

### **Credit Bureau Reports**

You can also request a credit report from the credit bureau. There may be a charge for this service. Your Stafford and Perkins loans will be listed in your credit history. If you have private, alternative loans a credit report is the best resource of loan and/or lender information. To obtain a credit report from one of these credit bureaus, call or log onto:

Equifax Experian TransUnion

(800) 658-1111 (888) 397-3742 (800) 946-8800

<http://www.equifax.com> <http://www.experian.com> <http://www.transunion.com/index.jsp>