

Business Continuity Planning for an Influenza Pandemic

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Pandemic Preparation

- Low Probability-High Impact
- Continuation of Disaster Planning
- HR Focused

Planning

- Planning is essential for infrastructure industries healthcare, banking, utilities, telecommunications
- Highly suggested for others

Impacts

- Interruption of services/suppliers
- Healthcare system stress
- Human asset risk--not hard or soft asset risk
- Fear could overtake rational thought
(SARS, AIDS)

Continuation Planning

- Core functions, people and skills
- Key personnel
- Communication system
- Business backups for delivery
- Remote system

Insurance Considerations

- Are you covered?
- Business cessation
- Voluntary or mandatory closures
- Loss of income?

Legal Matters

- OSHA
- ADA
- FMLA
- HIPAA
- Workers Compensation
- Third Party Liability
- Contractual Issues - Act of God

Semi-Legal Matters

- FDIC
- Federal Financial Institution Handbook
- Utilities Requirements

Other Steps

- Disaster Preparedness Manager
- Infection Control Systems
- Leave and Return to Work
- Healthcare Service Availability